

GET SAFE DE-ESCALATION TECHNIQUES

Posture | Position | Language | Tone

No Judgement | Find Positives

Build Rapport | Give Options

Front Load | Shift Focus

Deflect Attention | Clarify Role

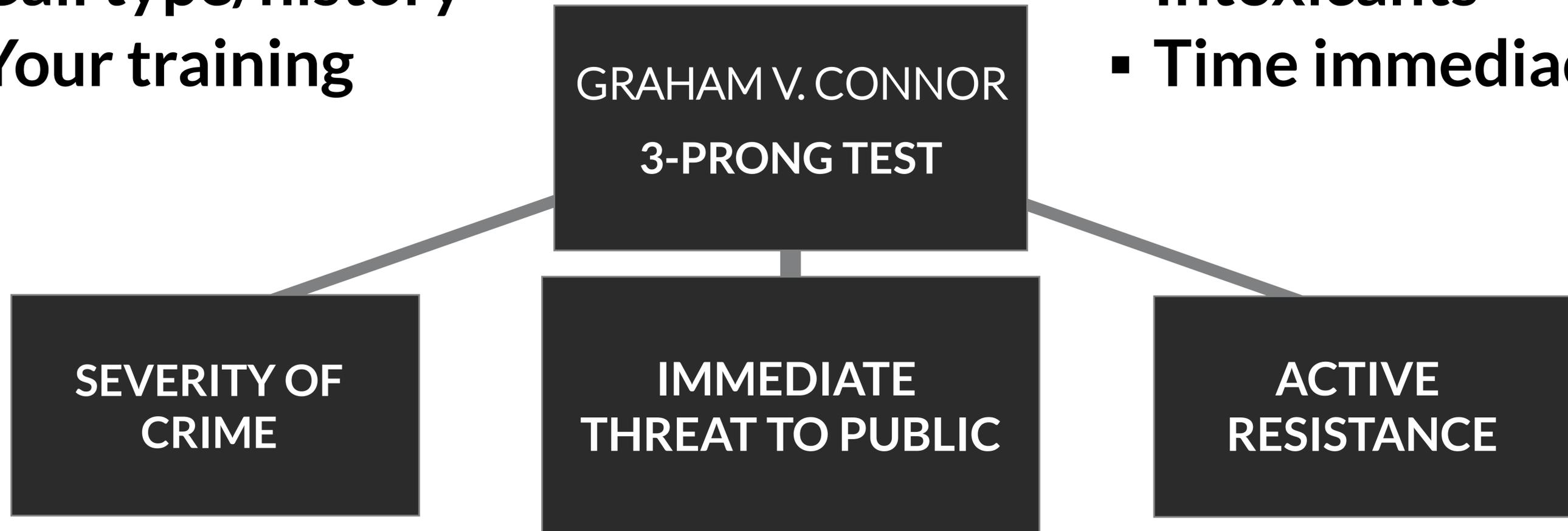


REPORT WRITING CONSIDERATIONS

ALL DE-ESCALATION TECHNIQUES USED

- Environment/location
- Call type/history
- Your training

- Suspect's action
- Intoxicants
- Time immediacy



Recognizing Persons with Developmental Disabilities

Telltale Communication Style

- Nonverbal or verbally limited
- Literal communicator - may not understand nuances
- May imitate and/or repeat what they hear (echolalia)
- Unresponsive to commands
- Uses unusual speech patterns

Telltale Behaviors

- Exhibits limited or no eye contact
- Exhibits repetitive behaviors ("stimming")
- Hypersensitive to touch, lights, loud commands, etc.
- May appear intoxicated due to unsteady gait or slurred speech
- May not understand situation or severity of it
- Acts disrespectfully; can be easily coerced into guilt

